



consulting • coaching • training • facilitation

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## ACT human & business development



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### welcome!

Ho, ho, ho from ACT Human Team!

Before we get to the news...

We would like to wish you and your family a wonderful Christmas/holiday season. May 2012 be full of health, resilience, prosperity and love.

Thank you for your support during 2011. We take the trust deposited in us very seriously and will continue to strive in 2012 to deliver our services to the very best of our ability and to provide superior value through all we do.



### ACT human mission

To excel in delivering results-focused consulting, coaching, training and facilitation services that recognize, leverage and optimize potential in individuals, teams and organizations, while simultaneously fostering inspirational, wise leadership.

### ACT human vision

To make the world a better place - interaction by interaction, solution by solution - by helping individuals, teams and organizations become more successful, sustainable and resilient.

### contact us

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In this issue:

- Winners from our lucky draw of the visitors to the ACT booth at the ASTD-STADA Asia Pacific (ASAP) Conference in November.
- Part 2 of "Bridging The Resilience Gap", Paula's article published in the current issue of Today's Manager, a publication of the Singapore Institute of Management (SIM).

Please note that our offices will be closed for the holiday period from 19 December 2011. We will re-open on the 3rd of January 2012. We will be checking our emails intermittently during this period and will respond to urgent emails as soon as possible. Wishing all a great holiday!

We would love to hear from you - comments, suggestions, questions are super welcomed!

Best regards,  
Paula Marcondes & The ACT Human Team  
[www.acthuman.com](http://www.acthuman.com)

### winners of our lucky draw from exhibition visitors

A big thank you to everyone who dropped by our booth and attended our Learning and Networking Event at the ASTD-STADA Asia Pacific (ASA) Conference last month. It was lovely to see you all.

## this newsletter

We aim to send an issue out every three months, or when there is something interesting or important to share with you.

If you do not want to be included on the email list, please click on 'unsubscribe' at the bottom of the email.

Of course you can forward this email to your friends - thank you!

And, please, rest assured that we will NOT give away your email address to anyone else!

As promised, we had a draw from all the visitors to our booth who left behind their contact details to give away some very nice prizes.

Russell Paul and Liz Cowle from International Medical Clinic (IMC) who were at the ACT office after the exhibition were roped in to pick the winners.

The pictures of the draw (along with all the pictures from the exhibition) have been posted on the ACT human facebook page and the winners have been informed via email. [Click Here!](#)

Congratulations to the following winners:

Winners of a TMS Profile + application debrief session each:

- Ms Allena Tay, Prudential Asset Management
- Mr Andy Tay, Richland Logistics Services Pte Ltd
- Mr Richard Lam, Senoko Energy Pte Ltd

Winners of an ACT Human Power Hour session on a topic of their choice from ACT's suite of offerings :

- Ms Soh Mui See, Swiss Reinsurance Company
- Mr Frank Ong, Institute of Mental Health, Singapore
- Ms Loretta Low, Institute of Materials Research and Engineering, A\*Star

## learning about corporate resilience (part I I)

**Paula's Article "Bridging the Resilience Gap" (Part II) Is Featured In "Today's Manager" Dec 2011-Jan 2012 issue**

The need to build resilience at global, country, organisational, and individual levels is a real need if all these players are to thrive in the face of uncertainty, chaos, and adversity.

Part II of this article looks at the awareness, communication and transformation process.

[Click here](#)  
to read the article.

